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Online Account Service and E-Invoicing

Here are some of the features provided by Online Account Services and E-Invoicing:

- · Receive invoices and statements electronically.
- View account details such as work order, installation scheduling, and unit history information.
- View account statement detail including invoice.

E-Invoicing

- In an effort to be more "green" Dixie Carpet is now offering E-Invoicing.
- You can request to receive your invoices by email.
 - To make this request email <u>accounting@dixiecarpet.com</u>.
 - Please specify the email address that you would like the invoices sent to.
 - Property and/or Company email address (It can be a personal email ONLY if company email is unavailable)

Web Portal - Online Account Service

Step 1:

You will need to register your online account by emailing <u>accounting@dixiecarpet.com</u> and CC your sales representative.

You must include the below:

- Property Name
- Property Address
- Property and/or Company email address (It can be a personal email ONLY if company email is unavailable)
- Property phone number

Step 2:

After step 1 is completed you will receive an email within 24 hours similar to the below with your user ID, password and a link to log in.

Good Afternoon,	
Your online account se	et up is complete. Please click on the 'Dixie Online' below and use the following
information for log in.	
USER ID	1111111
PASSWORD	000000
Dixie Online	

Or you can log in by going to https://www.dixiecarpet.com/

and entering your User ID and Password that you received.

NOTE:

- If you have issues logging on the website, it works best with Google Chrome or Fire Fox.
- Please be patient after log in, as the website is in real-time and is actively loading as orders are being entered into Dixie's system.



Register to receive invoices and statements electronically.

View account details such as work order, installation scheduling, and unit history information.





View account statement detail including invoice and payment history information.

Step 3:

After you log in you will see your account status, this will be your home page.

NOTE:

• Do not hit the back button on the Internet browser or you will be logged out.



Step 4:

Click on the "SVC Site" button to view information about: job history, install dates, unit numbers, invoices, etc.

Do not press the back button or it will log you out.				Click here to return to the home page.			e
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				Search Refr	esh Oper	Invoice	Sign Out
Site ID	Site Name	Address 1	Address 2	City	State	Zip Code	Open Job
Cli	ck here to view job history	, install dates,		HOUSTON	тх	77099	57.00

<u>Step 5:</u> After clicking on the <u>"Site Name"</u> you will be to the <u>"Job Listing"</u> page.



You can sort columns by clicking on the header name. (Schedule Date, Unit Number, PO Number, etc.)

Congratulations! You are now finished!

We hope that you will utilize these services provided by Dixie Carpet in an effort to:

- Eliminate paper invoices by moving to an E-Invoice platform.
- Make doing business with Dixie Carpet easier by providing you with immediate and easy access to all of your information via Dixie's Online Account Service.

We hope you will utilize this service with your Assistant Manager, Maintenance Supervisor, Book Keeper, etc.